



COVID-19

Essential Workers & the Public

Florida Department of Health • FloridaHealthCOVID19.gov

Protect your customers and yourself.

EMPLOYEES



Wash your hands often with soap and water for at least 20 seconds. If not available, use a hand sanitizer with at least 60% alcohol.



Avoid touching your face with unwashed hands.



Clean and disinfect objects or surfaces that people touch a lot—door knobs, counters, key pads, etc.—at least daily.



Cover your coughs and sneezes with the inside of your elbow or use a tissue.



Practice Social Distancing: keep at least 6 feet between you and customers, and co-workers. Wear a cloth face covering—this is recommended by the Centers for Disease Control and Prevention (CDC).



Stay home if you're sick or if someone at home has COVID-19. Tell your employer. Follow CDC guidance. If you're sick: <https://tinyurl.com/wv5rbp>. If you're caring for someone who is sick: <https://tinyurl.com/td5j95e>. If you develop symptoms: <https://tinyurl.com/ugsucbv>.

MANAGERS

Identify a workplace coordinator who will be responsible for all COVID-19 issues.

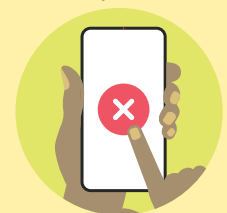
Determine how you will operate if absenteeism spikes because employees are sick at home or have to stay home to care for sick family members or children who can not attend day care or school. Consider putting flexible sick leave and supportive policies and practices in place. Learn more at [CDC.gov/coronavirus/2019-ncov/community/guidance-business-response](https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response).



Increase ventilation: open windows or adjust air conditioning. Taxis and ride shares: keep windows open if possible.



Use booking and scheduling to stagger customer flow.



Limit handling of cash: consider offering tap and pay, and on-line transactions.